



Navigating PBB - Safely

Delivered by Brad Clarke – Educator and Change Management Specialist

Duration 2 hours - No break

Content Overview

The way parents think, feel, and behave, is often based on a lifetime of experiences and reinforced biases. By extension, it is also the case that teachers are on the receiving end of these thoughts, feelings, and behaviours, irrespective of their performance in the classroom.

This interactive session provides teachers with a different approach to navigating through the turbulent waters of parents behaving badly (PBB).

Join Brad Clarke who will share the steps to creating new patterns of thinking, and healthier relationships between teachers and those parents who are notoriously troublesome. It hands power back and control over any given situation, irrespective of the PBB situation.

- **Understanding the Drivers** Why do people behave the way they do?
- **Setting the Foundations** Preparing ourselves for PBB
- **Think 'Win:Win'** Engaging and applying a collaborative approach
- **Plan B, C and D** Ensuring we have contingencies readily available

Outcomes

- ✓ **Awareness** - Increased ability to identify and interpret difficult behaviours
- ✓ **Confidence** - Access to highly effective techniques to address PBB
- ✓ **Respect** - Steps to redirect relationships towards respect and mutual benefit.

Inclusions

- ✓ **Key Slides and Handouts** for reference and use post session

Our Requirements

- ✓ **Copies of School Goals** - Values, Mission, and/or Vision Statements
- ✓ **Venue** with resources for a PowerPoint presentation
- ✓ **Refreshments** are at your discretion and cost

Contact Us for A Quote

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