

# ESS Chain of Excellence

**Duration** 2 hours – no breaks

**Maximum** 25 attendees\*

## Content Overview

For a School to maintain a remarkable reputation, ESS need to understand, embrace, and live the School values every day. This session will explain why School Values exist, how they align to ESS and confirm that every interaction a customer has with ESS is a link in the chain of excellence.

**When the chain of excellence is strong this leads to delighted customers, a remarkable reputation for the School and high-level job satisfaction for ESS.**

*We call it win, win, win!*

- **Review of School Values** Why they exist and how they apply to ESS
- **The Chain of Excellence** What it is and how ESS are vital in keeping the chain strong
- **Actions and Attitudes** What is required to live School values daily

## Outcomes

- **Clarity** Attendees are clear on how their roles align to School goals
- **Confidence** Attendees will know their value and feel supported in their roles
- **Action** Goal aligned actions for immediate implementation

## Inclusions

- **Key Slides and Handouts** for reference and use post session

## Our Requirements

- ✓ **Copy of School Goals** - Values, Mission, and/or Vision Statements
- ✓ **Venue** with resources for a PowerPoint presentation
- ✓ **Refreshments** are at your discretion and cost

**COST \$1,950 + gst**

*\*If you have more than 25 attendees, please contact us for a tailored quote.*

